

Contact Support

✉ Email: support@playfootball.com.au

☎ Telephone: **02 8880 7983**

🕒 Hours: **Mon-Fri 10am - 9pm AEDT**

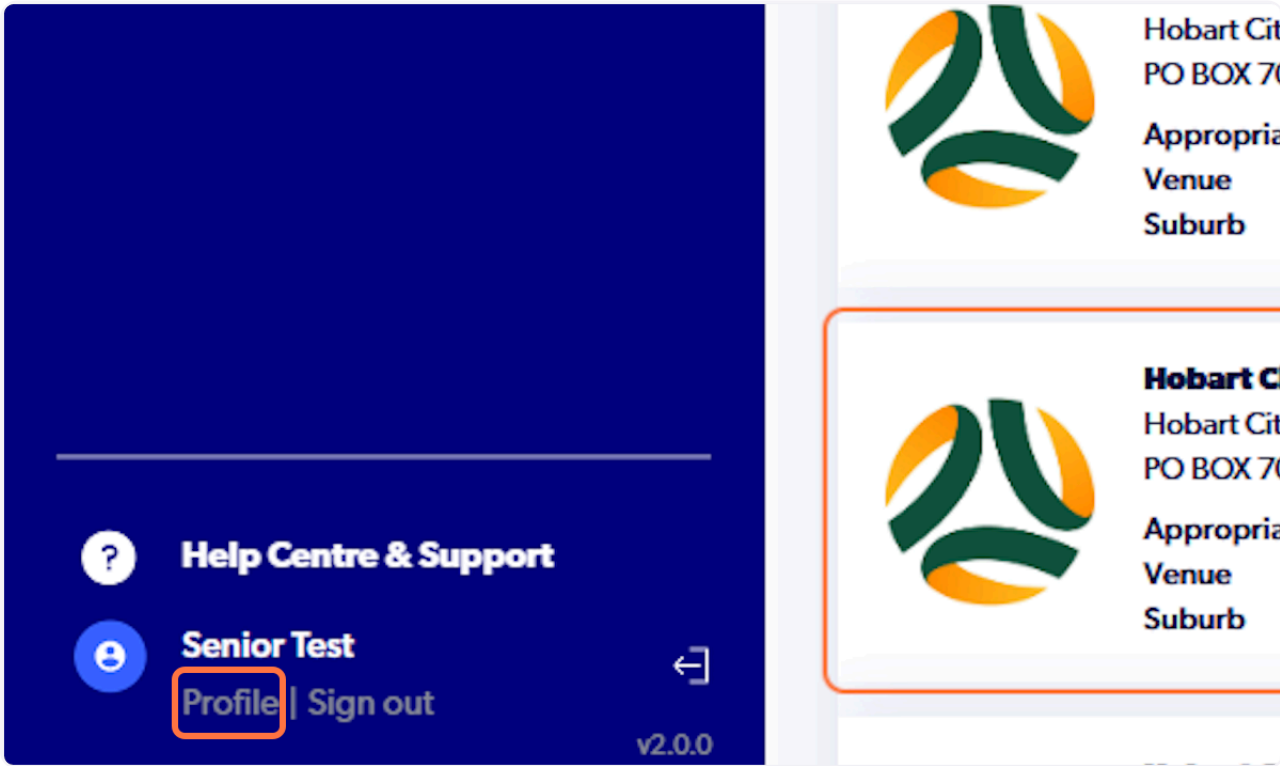
🕒 Hours: **Sat-Sun 10am - 3pm AEDT**

2025 - How to Claim my Participant Record

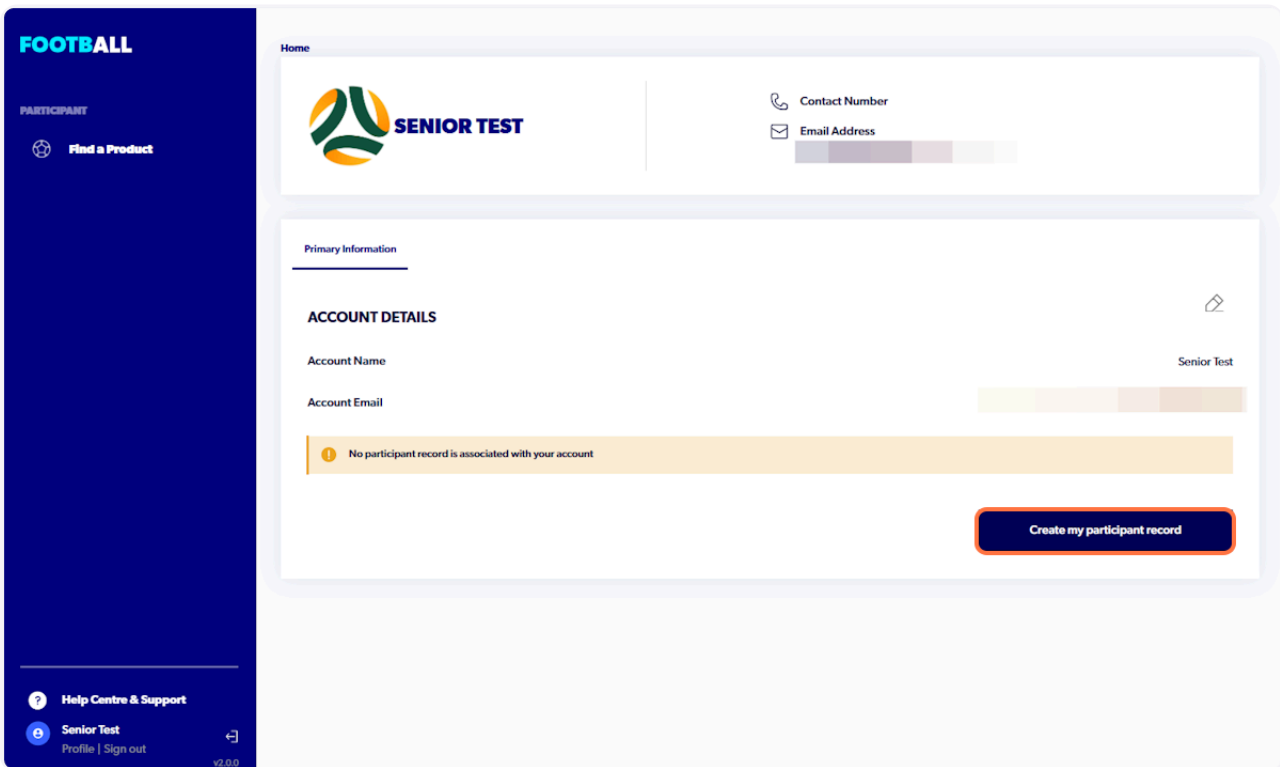
1. Sign in to PlayFootball using your participant account

The screenshot shows the sign-in interface for a participant account on the PlayFootball website. On the left, the Football Australia logo is at the top. Below it, the text 'SIGN IN' is displayed in blue, with a 'PARTICIPANT' tab highlighted in a dark blue box. There are two input fields: one for an email address (partially obscured by a grey bar) and one for a password (represented by dots). Below the password field, there are two checked checkboxes: 'I have read and agree to the [Terms & Conditions](#).' and 'I have read and agree to the [Privacy Policy](#).'. A small text block states: 'By checking these boxes, I confirm my understanding and acceptance of the agreements and policies outlined above.' Below this is a prominent blue 'Sign in' button. Further down, there is a 'Sign in with Google' button and a 'Don't have an account yet?' link. At the bottom left, there are links for 'Forgot your password?' and 'Administrator access'. On the right side of the page, there is a large blue-tinted image of children playing football. The word 'FOOTBALL' is written in white at the top left of the image, and 'FOOTBALL STARTS HERE' is written in large, bold, yellow-green letters in the center.

2. Click on Profile in the bottom left corner



3. Click on Create my participant record



4. Select Yes to link your existing profile

Home

PERSONAL DETAILS

LET'S START WITH YOUR DETAILS

Have you ever made a Football registration before?



Yes



No



Note: To search for your profile, you need to enter a minimum of 3 fields which are:

- First Name
- Last Name
- Date of Birth

5. Enter the details in the asterisked fields and select search

PLEASE ENTER ALL FIELDS TO SEARCH PREVIOUS RECORDS

First Name * Senior	Last Name * Test
Gender	Date of Birth * 01/01/1930
Email	Mobile Number
Cancel	Search

6. All Participant History that matches with the fields searched will now appear

Have you ever made a Football registration before?

Yes
 No

First Name
Last Name
Date of Birth

Please enter your home address

Street Address
Address line 1 *
Address line 2
Suburb
Enter Suburb

PARTICIPANT HISTORY FOUND

- Record 1: Senior Test / test.test@test.com
- Record 2: Senior Test /

Search Again Use Record

⚠ If you are presented with two records are unsure which one to use, use the following steps

✓ If you have located your profile, jump to step 11

7. Click on Search Again

The screenshot shows a registration form titled "LET'S START WITH YOUR DETAILS" with the question "Have you ever made a Football registration before?". The "Yes" radio button is selected. The form includes fields for First Name, Last Name, Date of Birth, Street Address (Address line 1 and 2), and Suburb. A modal dialog box titled "PARTICIPANT HISTORY FOUND" is overlaid on the form. It contains two radio buttons: "Record 1: Senior Test / test.test@test.com" and "Record 2: Senior Test /". Below the radio buttons are two buttons: "Search Again" (highlighted with an orange border) and "Use Record" (a dark blue button).

8. Enter details in the appropriate fields to narrow down the search

LET'S START WITH YOUR DETAILS

Have you ever made a Football registration before?

Yes
 No

First Name

Last Name

Date of Birth

Please enter your home address

Street Address

Address line 1 *

Address line 2

Suburb

Enter Suburb

Postcode

Enter Postcode

PLEASE ENTER ALL FIELDS TO SEARCH PREVIOUS RECORDS

First Name *
Senior

Last Name *
Test

Gender

Date of Birth *
01/01/1930

Email
test.test@test.com

Mobile Number

Cancel

Search

9. Select Search after you have entered the relevant fields

Have you ever made a Football registration before?

Yes
 No

First Name

Last Name

Date of Birth

Please enter your home address

Street Address

Address line 1 *

Address line 2

Suburb

Enter Suburb

Postcode

Enter Postcode

PLEASE ENTER ALL FIELDS TO SEARCH PREVIOUS RECORDS

First Name *
Senior

Last Name *
Test

Gender

Date of Birth *
01/01/1930

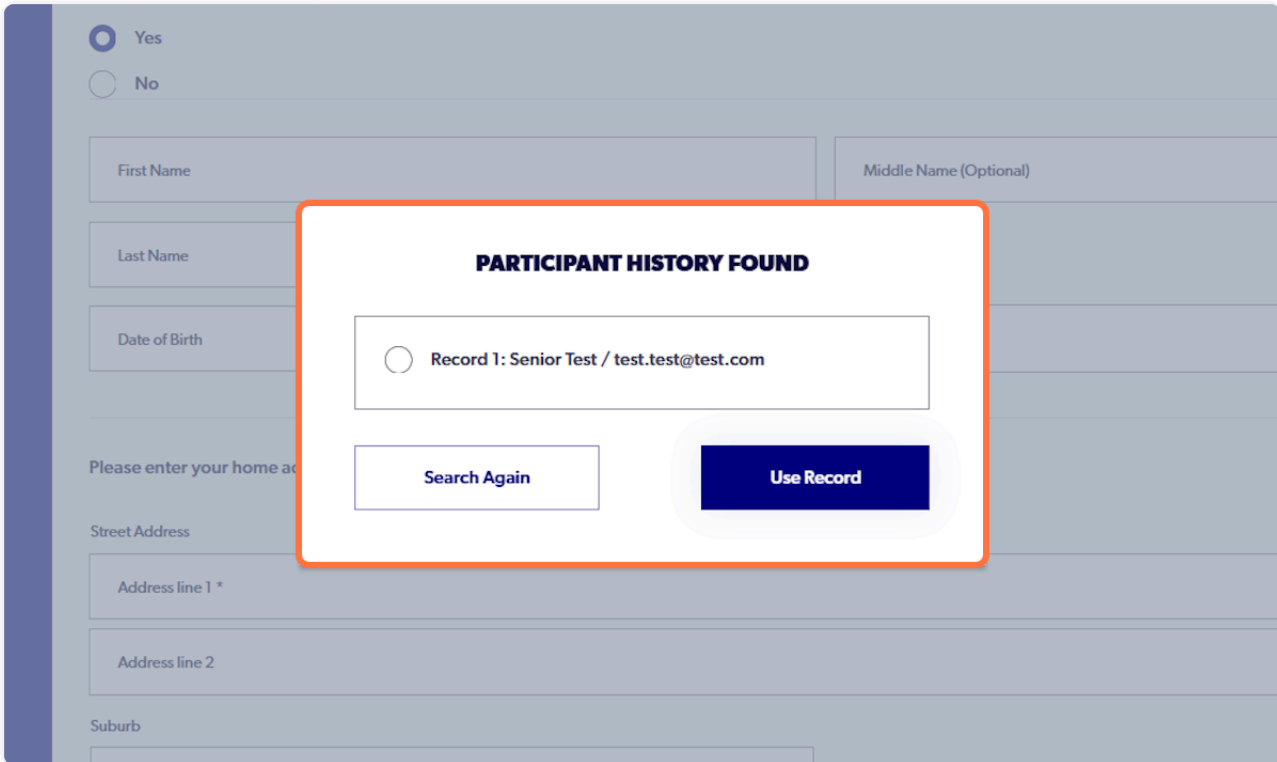
Email
test.test@test.com

Mobile Number

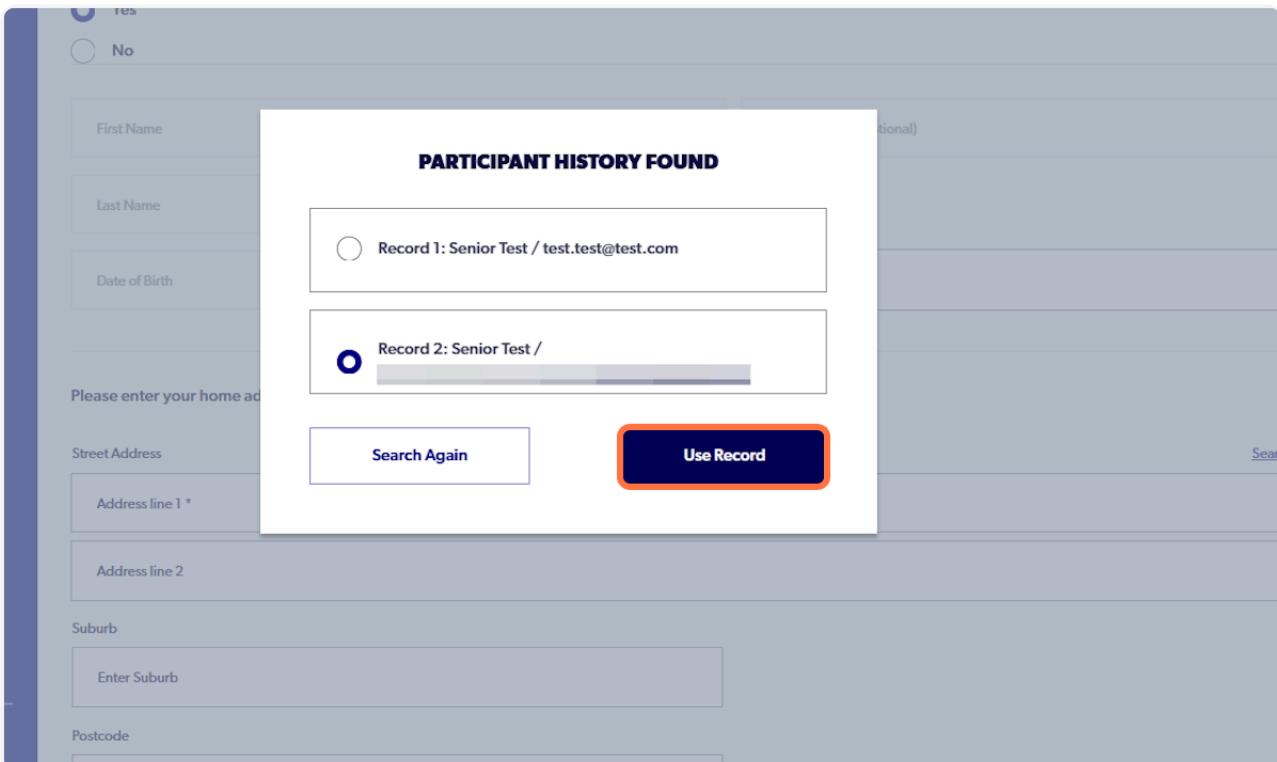
Cancel

Search

10. The Participant History that matches the searched fields will now appear

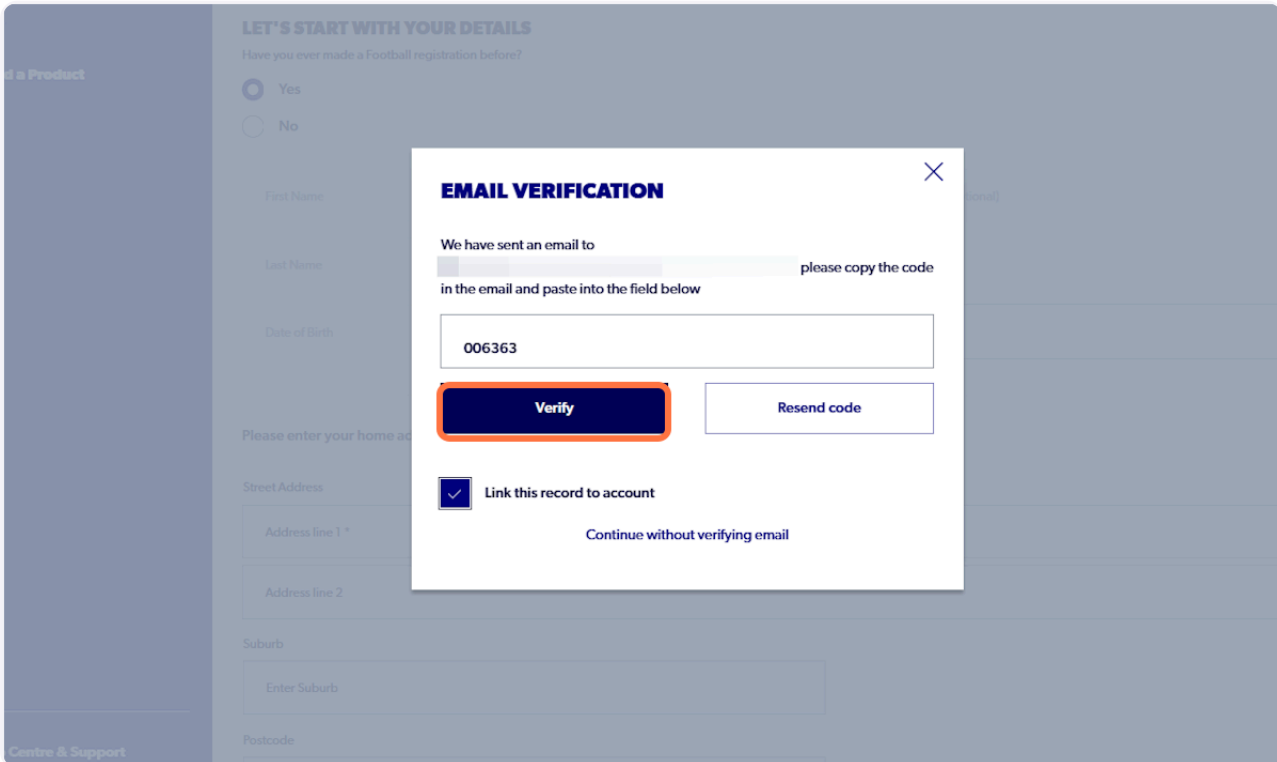


11. Select the appropriate Participant Record and select Use Record



i A verification email containing a code will be sent to the email under your participant record

12. Enter the code received via email, select the "Link this record to account" checkbox and select Verify



13. You have now successfully claimed your account

