Contact Support

- ✉ Email: **support@playfootball.com.au**
- 📞 Telephone: **02 8880 7983**
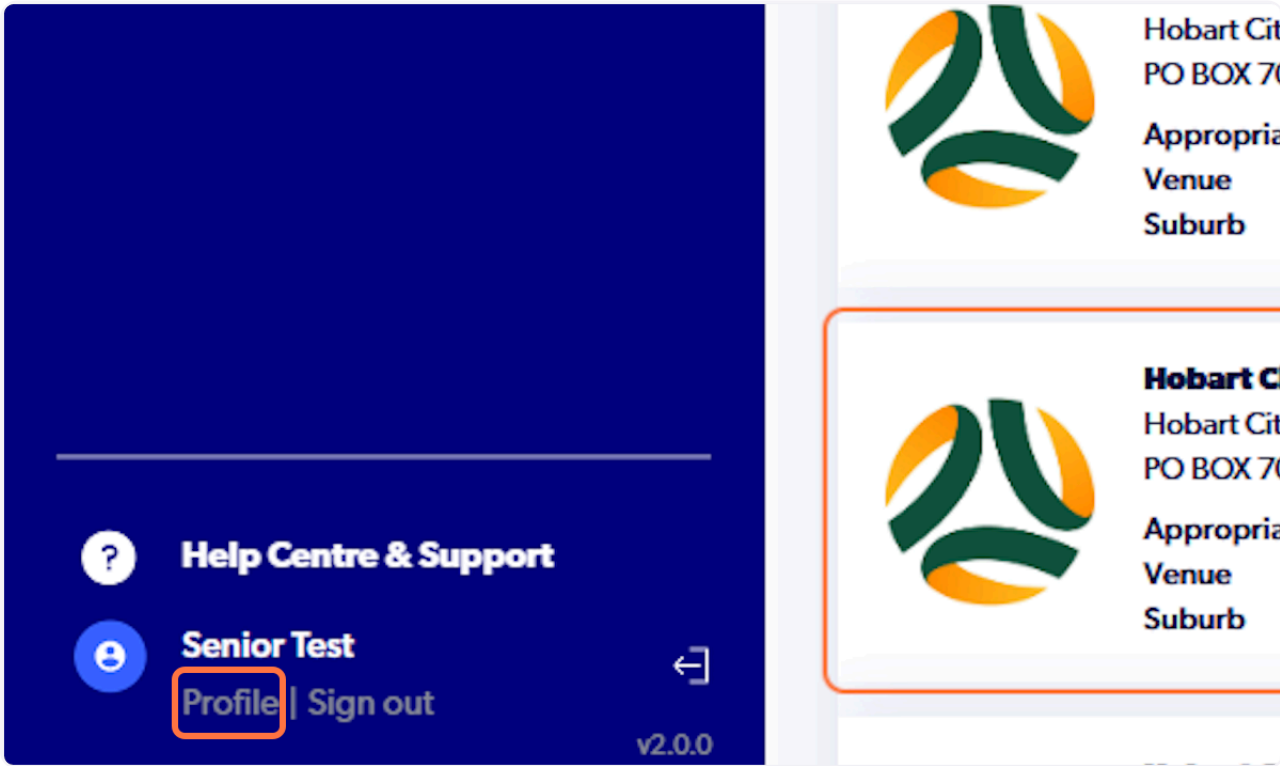- 🕐 Hours: **Mon-Fri 10am - 9pm AEDT**
- 🕐 Hours: **Sat-Sun 10am - 3pm AEDT**

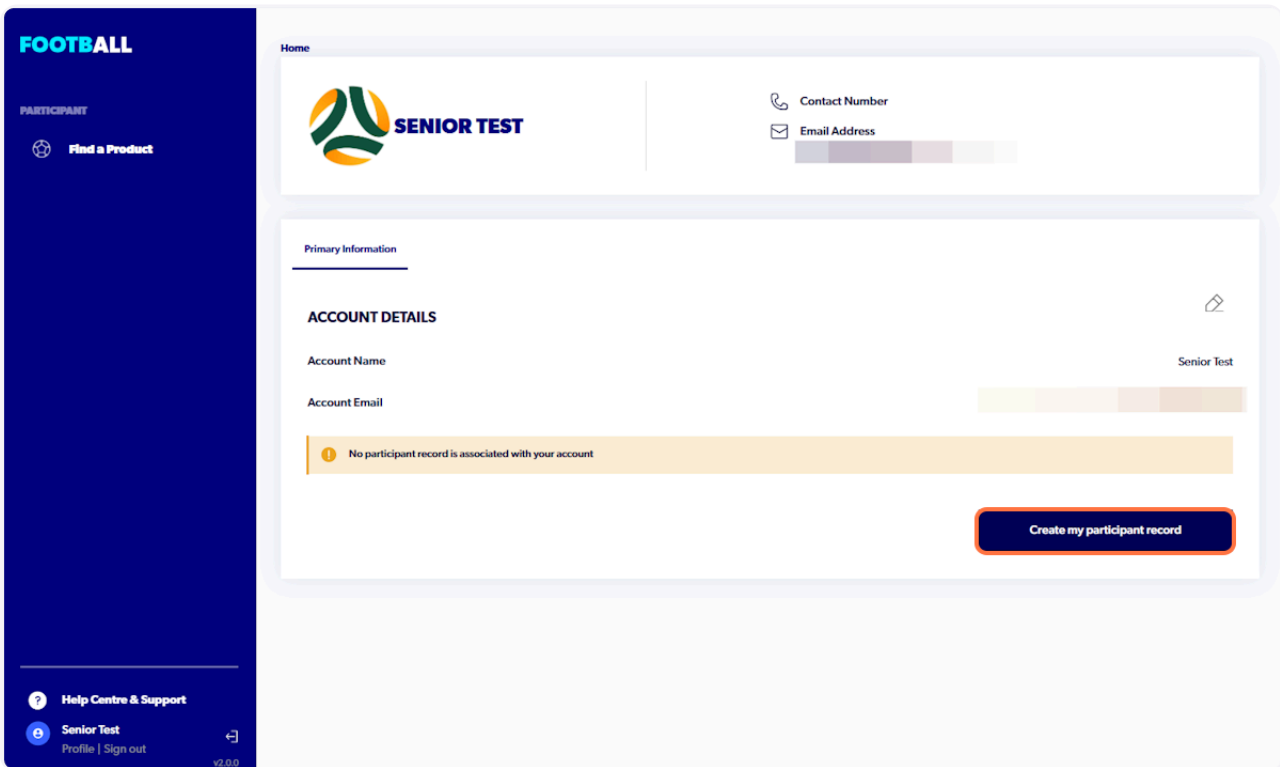# 2025 - How to Claim my Participant Record

1. Sign in to PlayFootball using your participant account

2. Click on Profile in the bottom left corner

3. Click on Create my participant record

4. Select Yes to link your existing profile

Home

PERSONAL DETAILS

LET'S START WITH YOUR DETAILS

Have you ever made a Football registration before?

◯ Yes

◯ No

> ⓘ Note: To search for your profile, you need to enter a minimum of 3 fields which are:
> - First Name
> - Last Name
> - Date of Birth

5. Enter the details in the asterisked fields and select search

6. All Participant History that matches with the fields searched will now appear

⚠️ If you are presented with two records are unsure which one to use, use the following steps

✅ If you have located your profile, jump to step 11

7. Click on Search Again

8. Enter details in the appropriate fields to narrow down the search

9. Select Search after you have entered the relevant fields
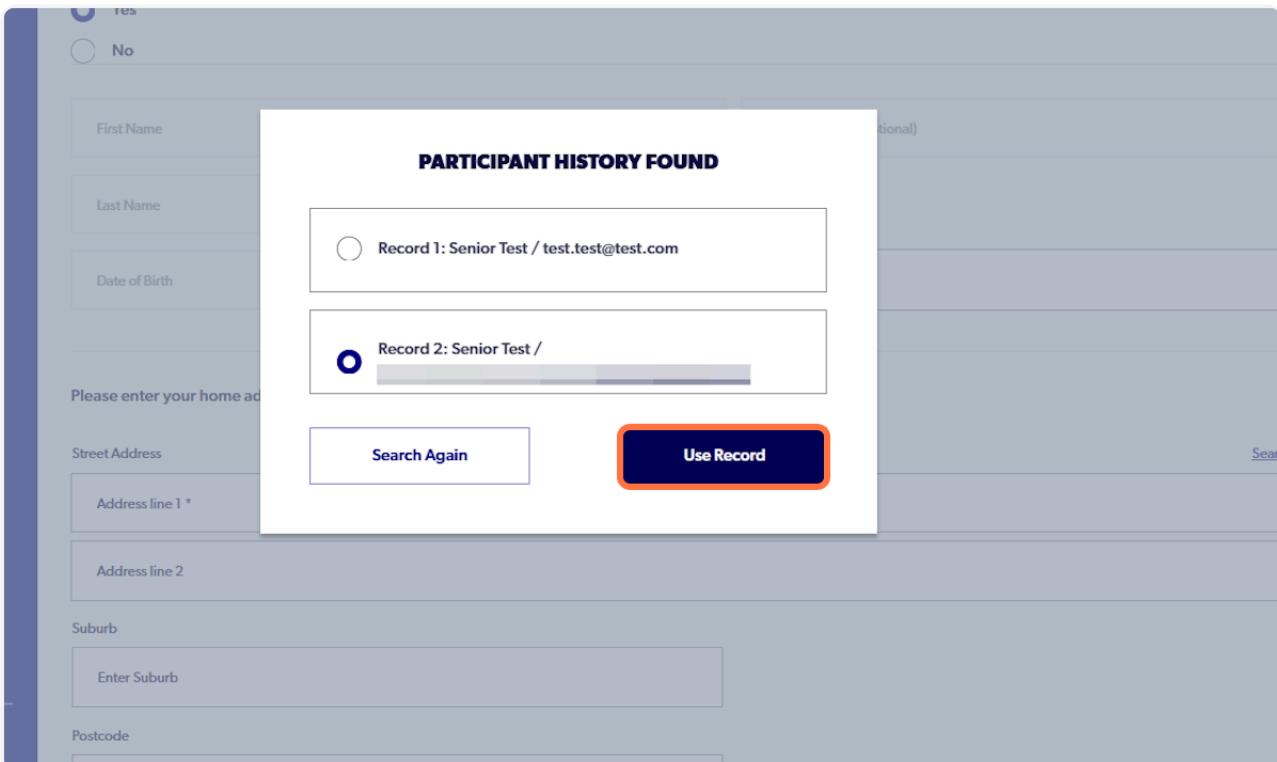
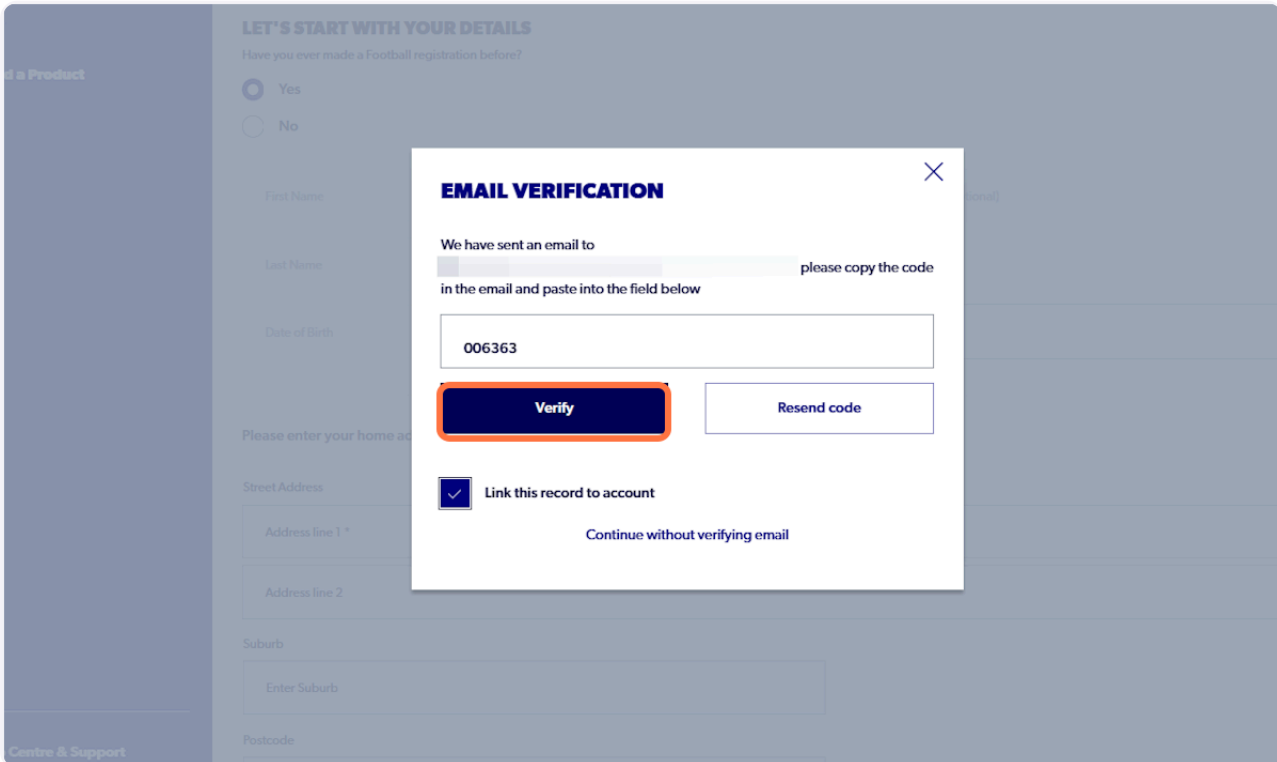## 10. The Participant History that matches the searched fields will now appear
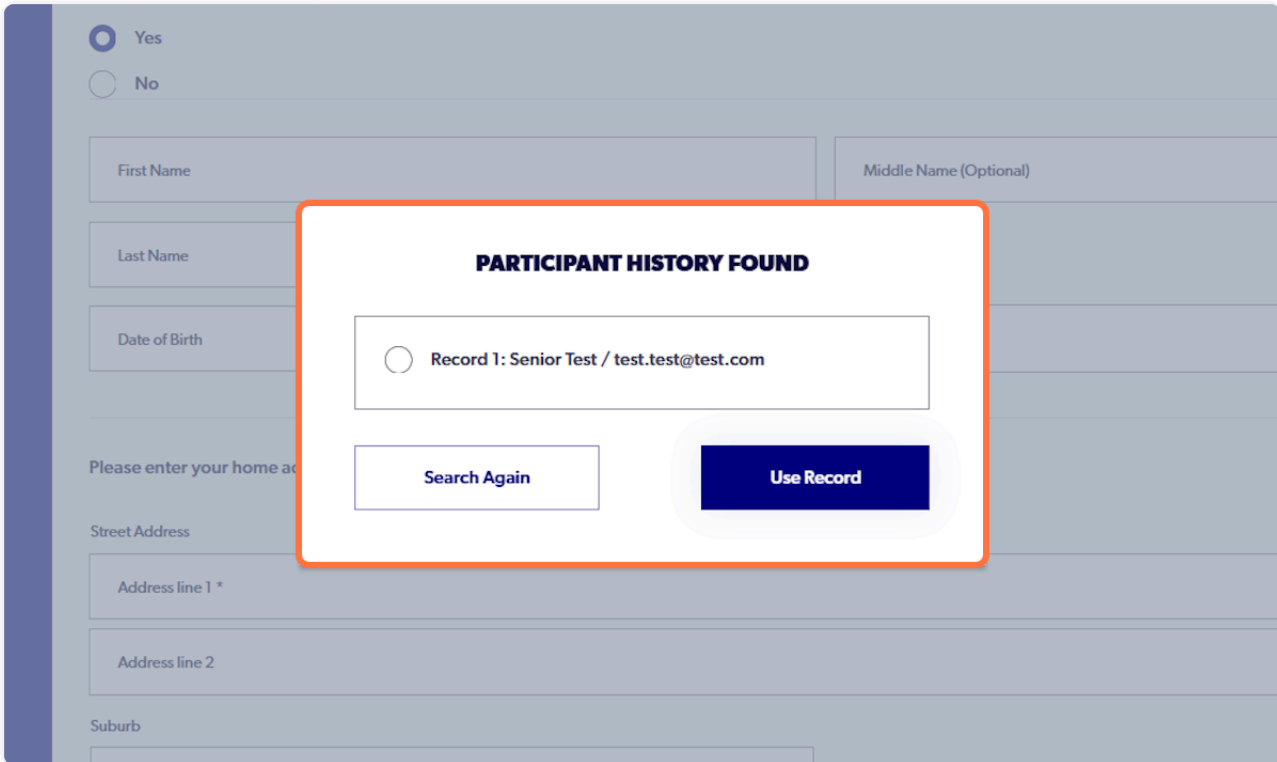
11. Select the appropriate Participant Record and select Use Record

ⓘ A verification email containing a code will be sent to the email under your participant record

12. Enter the code received via email, select the "Link this record to account" checkbox and select Verify

13. You have now successfully claimed your account